

Provence Townhomes

Ref: Assessment Payment Options



6795 E Tennessee Ave, Suite 601
Denver, CO 80224
main 720.941.9200 | fax 720.941.9202

Dear Homeowner:

The HOA has banking relationship with Community Association Bank, a division of Mutual of Omaha Bank. They are the leading lockbox processing center for Community Associations. Please note the many payment options and instructions below:

Payment with Physical Check

Place your physical check and coupon in the envelope provided to lockbox address:

**Provence Townhomes
c/o Weststar Management
P. O. Box 52956
Phoenix, AZ 85072-2956**

Online Banking or Bill Pay

If you choose this method of payment, you must instruct your bank to send the payment to:

**Provence Townhomes
c/o Weststar Management
P. O. Box 52956
Phoenix, AZ 85072-2956**

ACH Payments (Automated Clearing House)

Owners wishing to have the monthly assessments withdrawn from their bank account automatically per the attached ACH agreement, please complete and sign the ACH agreement form and return it to Weststar Management along with a voided check.

Payment with E Check or Via Credit Card

Payment features include:

- The option to schedule payments on a recurring basis
- The ability to manage payment and property information through your personal profile
- Access to transactions for up to 13 months when you create a user profile
- Mobile application called Property Pay
- Payment by E-Check for no charge
- Real time credit card payments (subject to a 4% convenience fee you are responsible for)
- Go to <http://www.mutualpaypropertypay.com>
- Create an Account or Login
- Complete the required information using what is provided on your payment coupon, and Management Company ID **2315** Association ID **PTOA** Account # is your **Unit #**

We trust that you will find the above payment options to be helpful. If you have any questions about charges on your account please contact your Community Association Manager at Weststar Management. If you need help with the online payment options, please contact the **Payment Customer Service | 866.800.4656 | Mon-Fri | 7am-7pm Central.**

Sincerely,

**Your Provence Townhome Owners Association
Board of Directors**